

# RAVEN

## Website Terms and Conditions

**PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE**

Last Updated: 27 May 2026

### 1. Who we are and how to contact us

<http://www.ravenai.com.au/> is a website (Site) operated by RAVEN.AI Pty Ltd ACN 695 060 694 of Level 3, 10 Rudd Street, Canberra ACT 2601 (we, us and our).

RAVEN is a sovereign open-source intelligence (OSINT) and intelligence analytics platform developed by RAVEN.AI Pty Ltd. RAVEN is designed for use by government agencies, law enforcement, national security, and enterprise customers requiring sovereign, secure and auditable intelligence capabilities. This Site provides information about the RAVEN platform and its capabilities.

To contact us, please:

Email: [info@ravenintel.com.au](mailto:info@ravenintel.com.au)

### 2. By using our Site you accept these terms

By using our Site, you confirm that you accept these terms of use and that you agree to comply with them. If you do not agree to these terms, you must not use our Site.

These terms apply to all users of our Site, including visitors, registered users and any entity accessing the Site on behalf of an organisation.

### 3. We may make changes to these terms

We amend these terms from time to time. Every time you wish to use our Site, please check these terms to ensure you understand the terms that apply at that time.

### 4. We may make changes to our Site

We may update and change our Site from time to time to reflect changes to our products, our users' needs, changes in law and our business priorities. We will try to give you reasonable notice of any major changes.

Our Site may incorporate AI-powered features and tools. These features may be updated, modified or withdrawn as our technology evolves, and we do not warrant that any particular AI feature will remain available.

### 5. We may suspend or withdraw our Site

Our Site is made available free of charge.

We do not guarantee that our Site, or any content on it, will always be available, uninterrupted or be error-free. We may suspend or withdraw or restrict the availability of all or any part of our Site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our Site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

## **6. Eligibility to use our Site**

Our Site is directed to users who are residing in and using this Site within Australia. We do not represent that content available on or through our Site is appropriate for use or available in other locations. If you access our Site from outside Australia, you do so at your risk and you are responsible for compliance with laws applicable to your accessing the Site from your location.

This Site is intended for professional, government and enterprise audiences. Access to, or engagement with, the RAVEN platform is restricted to vetted and authorised users only. This Site does not constitute an offer to supply the RAVEN platform to any party that has not completed an authorisation and vetting process.

## **7. How you may use our Site**

We are the owner or the licensee of all intellectual property rights in our Site, and in the material published on it, including all trade marks, related names, logos, product and service names, designs and slogans. Those works are protected by copyright and trademark laws and treaties around the world. All such rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our Site for your personal use and you may draw the attention of others to content posted on our Site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our Site must always be acknowledged.

You must not use any part of the content on our Site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our Site in breach of these terms of use, your right to use our Site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

If we provide social media features such as the ability to share content, you may take such actions as are enabled by such features.

You must not delete or alter any copyright, trade mark or other proprietary rights notices from copies of materials from this Site.

You may use the Site only for lawful purposes and in accordance with these terms. You agree not to:

- use the Site in any manner that could disable, overburden, damage, or impair the Site;
- use any robot, spider or other automatic device, process or means to access the Site for any purpose, including monitoring or copying any of the material on the Site;
- use any manual process to monitor or copy any of the material on the Site or for any other unauthorised purpose without our prior written consent;
- use any automatic or manual process to reverse engineer or decompile any part of the Site;
- use any device, software or routine that interferes with the proper working of the Site;
- introduce any viruses, trojan horses, worms, logic bombs, spyware, computer code, file, program or material which is malicious or technologically harmful;
- attempt to gain unauthorised access to, interfere with, damage or disrupt any parts of the Site, the server on which the Site is stored, or any server, computer or database connected to the Site;
- attack the Site via a denial-of-service attack or a distributed denial-of-service attack;
- use any AI, LLM, automated scraping or data harvesting tool to extract, aggregate or repurpose content from this Site without our express written consent; or
- otherwise attempt to interfere with the proper working of the Site.

We may report any of the activities above to the relevant law enforcement authorities and we will cooperate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Site will cease immediately.

## **8. Artificial Intelligence (AI) — content and tools**

RAVEN is an AI-enabled sovereign intelligence platform. The platform uses machine learning, natural language processing, entity resolution, network analysis and the proprietary Cortex Orchestrator to process, correlate and analyse open-source data. By accessing information about RAVEN on this Site, you acknowledge: (a) The capabilities described on this Site are indicative only. Actual platform capabilities are subject to configuration, licensing and deployment environment. (b) AI outputs produced by the RAVEN platform are analytical aids intended to support — not replace — human intelligence judgement. All outputs require human review before any decision or action is taken. (c) RAVEN is designed to process publicly available, open-source information and enterprise available data and information where the user permits. It does not authorise users to collect, process or use personal information in a manner that would breach the Privacy Act 1988 (Cth) or other applicable laws.

## **9. Platform and product access**

Access to the RAVEN platform is strictly controlled and is available only to authorised government, law enforcement, national security and approved enterprise customers under a formal engagement with RAVEN.AI Pty Ltd. This marketing and information Site does not constitute or imply any access to the RAVEN platform or its capabilities. Inquiries regarding access to the RAVEN platform must be directed to

RAVEN'S authorised account managers. Platform access is subject to security vetting (or suitable process), a separate Master Services Agreement, data handling agreements and, where applicable, requirements under Australian Government information security frameworks including the Protective Security Policy Framework (PSPF) and the Information Security Manual (ISM). You must not attempt to probe, test or access any systems, APIs or infrastructure described on or linked from this Site.

#### **11. Do not rely on information on this Site**

This Site is provided on an "as is" and "as available" basis, and we make no representations or warranties, express or implied, regarding the operation or availability of the Site.

The content on our Site is provided for general information only. It is not intended to amount to advice on which you should rely.

Although we make reasonable efforts to update the information on our Site, we make no representations, warranties or guarantees, whether express or implied, that the content on our Site is accurate, complete or up-to-date.

#### **12. We are not responsible for websites we link to**

Where our Site contains links to other sites (including banner advertisements and sponsored links) and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources, and you access third party websites entirely at your own risk and subject to the terms and conditions of use for those websites.

#### **13. Data use, privacy and AI processing**

This Site does not process classified, sensitive or protected information. Do not submit, upload or share any classified, OFFICIAL: Sensitive, PROTECTED, or higher-classification information through this Site or via any contact form or email linked from this Site. We handle personal information submitted through this Site (such as contact enquiries) in accordance with our Privacy Policy and the Privacy Act 1988 (Cth). If you are a RAVEN platform customer, data handling for platform use is governed by your applicable data handling agreement with RAVEN.AI Pty Ltd.

Our collection and handling of personal information is governed by our Privacy Policy, available on this Site. Your use of this Site constitutes acceptance of that Privacy Policy.

#### **14. Limitation of liability**

In no event will we, our related bodies corporate or their licensors, service providers, employees, agents, officers or directors be liable for damages of any kind, under any legal theory, arising out of or in connection with your use, or inability to use, our Site,

any websites linked to it, any content on our Site or such other websites or any services or items obtained through our Site or such other websites, including any direct, indirect, special, incidental, consequential or punitive damages, including but not limited to, personal injury, pain and suffering, emotional distress, loss of revenue, loss of profits, loss of business or anticipated savings, loss of use, loss of goodwill, loss of data, and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This limitation expressly includes any reliance on capability descriptions, technical specifications or use-case illustrations published on this Site. All platform capability descriptions are indicative and subject to change. We accept no liability for decisions made on the basis of information published on this Site regarding the RAVEN platform's suitability for any particular purpose or use case.

Nothing in this clause affects any liability which cannot be excluded or limited under applicable law. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation. Where our liability cannot be excluded, we limit our liability to the fullest extent permitted by the Australian Consumer Law.

#### **15. We are not responsible for viruses or security threats**

We do not guarantee that our Site will be secure or free from bugs or viruses or any other type of malicious code or software. You are responsible for configuring your technology to access our Site. You should use your own antivirus software.

You must not attempt to probe, scan or test the vulnerability of any AI system, API endpoint or infrastructure connected to this Site, or circumvent any security or access-control measures we have put in place.

#### **16. Additional terms**

The following additional terms apply specifically to this product or service.

RAVEN is a sovereign intelligence tool intended for use in accordance with applicable Australian law. Users of the RAVEN platform are responsible for ensuring their use complies with all applicable laws, including the Privacy Act 1988 (Cth), the Surveillance Devices Act 2004 (Cth), the Telecommunications (Interception and Access) Act 1979 (Cth), and any relevant state or territory legislation. RAVEN.AI Pty Ltd does not provide legal advice regarding the lawfulness of any particular intelligence collection or analysis activity. Authorised users are responsible for obtaining independent legal advice as required. Export of the RAVEN platform or associated technology may be subject to Australian export control laws and the Defence Export Controls regime. RAVEN.AI Pty Ltd will not supply, licence or transfer RAVEN to any party in contravention of applicable export controls.

#### **17. Rules about linking to our Site**

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

Our Site must not be framed or mirrored on any other Site, nor may you create a link to any part of our Site other than the home page.

We reserve the right to withdraw linking permission without notice.

If you wish to link to or make any use of content on our Site other than that set out above, please email [contact@nuvento.com.au](mailto:contact@nuvento.com.au).

**18. Australian law applies to disputes**

These terms of use, their subject matter and their formation, are governed by the laws of the Australian Capital Territory, Australia. You and we both agree that the courts of the Australian Capital Territory will have exclusive jurisdiction.

**Last Updated:** 27 May 2026